

Compliance: *The California Security Breach Notification Act (SB 1386)*

The California Security Breach Notification Act states that any business or agency that uses a computer to store confidential personal information about a California resident must immediately notify that individual upon discovering any breach to the computer system upon which this information is stored. Failure to notify the individual(s) could subject the business/agency to civil damages and lawsuits. The statute became effective July 01, 2003.

While lawsuits can be sufficiently damaging to a company's bottom line and reputation by themselves, failing to deal with the risks associated with SB 1386 could trigger violations of the Sarbanes-Oxley Act, which has serious consequences for violators.

What Does SB 1386 Require?

The law requires that any entity that does business in California and stores or accesses personal information must disclose any breach of the security of that data. Notification of the breach is to occur immediately following discovery. Personal information is defined as a person's first name or initial and last name, in combination with one or more of the following:

- Social Security number
- Driver's license or California ID card numbers
- Account number and/or credit or debit card number in combination with information required for access to an individual's financial account, including:
 - Passwords
 - PINs
 - Security codes or access codes

Any firm whose security has been compromised — or is believed to have been compromised — must notify all of their customers in one or more ways:

- Written notice
- Electronic notice
- Substitute notice (advertising)
- Posting on its website

Who is Affected by SB 1386?

Companies and government agencies that handle the personal information of even a single California resident are subject to SB 1386. The same holds for firms or agencies conducting business in the state. SB 1386 also extends to firms that provide outsourcing services for a company with customers or employees in California.

For more information on SB 1386 please go to:
http://info.sen.ca.gov/pub/01-02/bill/sen/sb_1351-1400/sb_1386_bill_20020926_chaptered.html

Secure File Delivery Tools

Organizations seeking to comply with SB 1386 secure information management and delivery requirements are faced with a dizzying array of complex, costly solutions. The best place to start is by implementing a secure file storage and delivery system that provides:

- Directory services integration (LDAP/Active Directory)
- Auditing, logging, and tracking capability
- Delivery and viewing notifications
- Secure file sharing with 128-bit SSL encrypted delivery
- Multi-level password protection
- Automatic user registration
- Administrative management features
- Customizable activity reports to support compliance audits

Document Delivery Solutions from Biscom, Inc.

The Biscom Delivery Server product line is developed and sold by Biscom, Inc. Founded in 1986, Biscom has provided many of the world's largest companies with enterprise communications solutions, most notably its award-winning FAXCOM enterprise fax management solutions. Through acquisitions and the development of new technologies, Biscom has evolved into a provider of multiple products, including secure document delivery, file conversion and image viewing, and enhanced messaging and video server solutions. Biscom is committed to excellence in product development and customer care, while staying ahead of the technology curve by developing innovative solutions.

FAXCOM[®] Server

The award-winning FAXCOM enterprise fax management solutions enable users, applications, and business processes to send and receive faxes.

FAXCOM Anywhere[™]

Users send and receive faxes from their desktop computer (via a secure Internet connection) to a virtual fax server at Biscom's hosted facility.

FAXCOM Image Indexing[™]

A convenient and effective tool for moving images through a workflow process, resolving not only data capture but also recording every view and modification of each image.

Biscom Delivery Server

BDS enables the secure delivery of files of any kind and provides numerous security and reporting features to control and audit access to the secure delivery.

vVault[™]

vVault is an enterprise-class platform for email, fax, and document management. It provides organizations with an information repository where their users can securely store documents online, and send and retrieve those documents from any Internet-connected PC or mobile device.

Lincoln & Co.

Biscom's Lincoln & Co. division develops high-throughput conversion engines for converting PCL, PostScript, and application output into other file formats. Lincoln & Co. also develops image viewing applications.