



The Trusted Solution for Enterprise Secure File Transfer

Application Brief: Eliminate large email attachments

Texcel LLC uses Biscom Delivery Server (BDS) to eliminate email attachment file size issues, take the burden off their mail server, and send large 3D modeling and design files to their clients quickly, easily, and securely.

"[BDS] gave us a way to take the work off our mail server and send large files another way besides via email attachment..I needed a more secure, more logically designed program than FTP or email." -Tom Ingelese, IT Manager

Profile: Texcel LLC

Texcel provides their world-wide customer base with medical device products and process development. They partner with companies that have obtained Phase I and Phase II FDA approval in order to develop and design their clients' medical products.

The Challenge

Texcel has a department of twenty-five engineers who use SolidWorks®, a 3D modeling and design software application, to create medical device drawings. Each medical device consists of multi-part, multi-layered designs. The volume of drawings results in very large documents, with file sizes averaging 15-20MB.

The engineers work collaboratively with each other, as well as with their clients. Because specifications and designs are constantly changing, Texcel employees needed a way to send these large files back and forth internally, as well as externally, to their clients, without bogging down the company's mail server.

The Solution

BDS is a clientless, Web-based secure file transfer solution that enables enterprise-class secure file transfer. Data transfer is authenticated and delivered directly from point to point. Integrated tracking and reporting capabilities provide a comprehensive audit trail.

Ease-of-use for Texcel's Engineering department and customers was a key factor in the decision to implement BDS. "The solution had to be able to transfer large files easily, and be something that was easy to use. The engineers love it – it takes a minute to set someone up and go, there's no setting up a user on the other side – the engineers are able to

exchange large files without involving IT," said Mr. Ingelese.

Another key factor was how easy it was to install and leverage Texcel's existing hardware and infrastructure. "Default installation was easy – support was great, they walked me through the issues I had over WebEx in 10 minutes. Files are kept right where they already reside on the server, there's no need to move them anywhere, just click and go. It plugged right in to what we do."

About Biscom, Inc.

Biscom Delivery Server is a division of Biscom with a focus on secure file transfer solutions; it solves the security, compliance, and file attachment problems common with email and FTP. Since 1986, Biscom has been enabling enterprise document delivery and workflow solutions for Fortune 1000 companies.

BDS Benefits

- Send large files of any size or type
- Securely transfer sensitive information
- Eliminate FTP servers
- Reduce email attachments
- Track and audit all files
- Platform neutral - Windows, Linux, and Solaris
- Three-tier Services Orientated Architecture (SOA)
- Web-based interface
- Easy to use - reduces Help Desk calls
- Comprehensive APIs to extend and integrate with your existing applications
- NO proprietary hardware appliances required
- Scalable - integrate out of the box with your SAN or NAS
- 100% customizable - change the application to fit your corporate image